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## DIRECTOR: CREDIT MANAGEMENT

**Department:** Group Finance  
**Branch:** Revenue Shared Services Centre (Credit Management)  
**Designation:** Director: Credit Management  
**Remuneration:** R75 599,04 pm (basic salary, excluding benefits)  
**Location:** Thuso House, 61 Jorissen Street, Braamfontein

### Minimum Requirements:

- Degree in Business Management/Credit Management/Financial Accounting with postgraduate qualification at NQF level 8;
- 10 years' financial and management experience in the credit of revenue management or related fields;
- Expertise should cover all areas of management, including but not limited to human resource management, internal controls, reporting as well as business process management and should be commensurate to the function at the level of a Director;
- Qualification and experience in terms of minimum competencies prescribed by National Treasury.

### Primary Function:

**Design, implement and enforce policies and procedures to enable the achievement of the strategic objectives of the Revenue Shared Services Centre (RSSC) and the City, which includes the maximisation of revenue and; minimisation of losses. This includes determining, planning, managing and controlling all activities of the Credit Management Directorate in order to improve the validity, accuracy and completeness of revenue.**

### Key Performance Areas:

- Take responsibility for strategic planning management within Credit Management Directorate that enhances the brand, credibility, reputation and image of the Directorate and the RSSC, Group Finance and the City;
- Take responsibility for developing, reviewing and updating policies, standard operating procedures and by-laws pertaining to RSSC and, more specifically Credit Management Directorate, to enable the achievement of the strategic objectives of RSSC are achieved;
- Plan, direct and manage Credit management Directorate operations, on a daily basis in order to enable the RSSC to meet the strategic objectives and the City's service level standards;
- Provide quality reports on the functions and performance of the Credit Management Directorate, which are factual, accurate and complete; timely; and contribute to and support the overall reporting requirements of the RSSC;
- Building and maintaining strong relations with internal business units, entities, key stakeholders and peers to ensure the correct focus and support around Credit Management;



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- Oversee the development and monitoring of organisational and employee performance management systems in the Directorate to ensure the achievement of performance targets within prescribed timelines;
- Manage the human resources within the RSSC and more specifically, Credit Management, to enable the achievement of the objectives of Credit Management and RSSC;
- Manage all aspects of the finance, including, but not limited to, revenue, expenditure, assets and liabilities, in accordance to the legislative framework as well as with the City's policies and procedures.

#### **Leading Competencies:**

- Computer literacy (Microsoft Word, Excel, PowerPoint)
- Good management and interpersonal skills;
- Ability to work without supervision;
- People Management;
- Time Management;
- Project Management;
- Good planning and Organising skills;
- Coordination skills;
- Good communication;
- Good writing skills;
- Problem solving;
- Analytical skills.

#### **Core Competencies:**

- Knowledge of the local, provincial and national political and legislative framework and dynamics;
- Knowledge of related policies and legislation governing the billing management functions;
- Accounting and Generally Accepted Accounting Standards (GRAP) standards applicable to finance, more especially revenue.

***“All suitably qualified candidates are encouraged to apply and will be considered. The City of Johannesburg applies the principles of employment equity as per National legislation and policy guidelines and will consider designated groups in line with these requirements. Preference will be given to previously disadvantaged groups including those with disabilities. Appointments will be made in accordance with the approved Employment Equity Plan to promote its equitable representation in terms of race, gender and disability.”***

**Please take note that only online applications will be considered. Please apply by using the following link below:**

**<https://share-eu1.hsforms.com/1w7XOfZXBRRKUyd2-xoueVQew554>**

**APPLY ONLINE VIA THIS LINK: [www.joburg.org.za](http://www.joburg.org.za)**



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**ENQUIRIES ONLY:**

**Contact Person:** Keabetswe Makola  
**Tel No:** 011 022 0389

**CLOSING DATE: TUESDAY, 08 JULY 2025**

Applicants are respectfully informed that, if no notification of appointment/response is received within six (6) weeks of the closing date, they must accept that their application was unsuccessful. By submitting your application for a position at the City of Johannesburg, you are consenting that the personal information submitted as part of your application may be used for the purposes of the Recruitment and Selection and related process. In terms of the Talent Acquisition Policy of the City of Johannesburg, you hereby consent to the following risk checks should your application be shortlisted:

- Credit Record,
- CV validation,
- Employment record verification,
- Criminal check,
- Identity validation.