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DIRECTOR: NON-SAP APPLICATION SUPPORT

DEPARTMENT: Group Information Communication and Technology Management
BRANCH: Application Development and System Support
DESIGNATION: Director: Non-SAP Application Support
REMUNERATION: R79 386,55 pm (basic salary, excluding benefits)
LOCATION: 27 Stiemens, JD House Building, Braamfontein

Minimum Requirements:

- An appropriate Post Graduate University Degree, BSC Computer Science or information Systems (NQF level 7 equivalent);
- 10 years in the IT industry with work experience, of which 5 years' experience should be at leadership positions managing multiple, large cross functional teams;
- Experienced with designing, implementing and maintaining SharePoint environments;
- Fundamental understanding of web based system programming and development;
- Experience with Cloud service (PaaS, IaaS, SaaS);
- Experience estimating project costs.
- Demonstrated experience in leading cross functional project teams.

Primary Function:

Provide specialist support and consulting services to support non-SAP applications in line with service offerings and the COE Operating Model. The individuals' principal goals are to develop and manage Non-SAP application portfolios across the city to attain all IT service level agreements for the user community within the organisation. Ensure supervision and maintain the organization repository of software applications through best practices and the appropriate staffing and management of a technical teams with a proven communication and problem solving skills to guide and assist the user group on issues related to the design, development and deployment of mission-critical information and software systems.

Key Performance Areas:

- Provide users with support for calls logged on platforms such as Net, Java, JavaScript, Lotus Domino application and other, Inactive Applications as well as Database SQL Server, Mongo Db, Cosmos Db, Adabas and DB2 Serves;
- Perform business process re-engineering using business expertise and understanding of functionality to enable the business to improve;
- Provide a consultative service to customers using specialist knowledge of system functionality, and then correctly configures and customizes the system to implement solutions;
- Responsible for the testing of solutions;
- Provide systems solution training;
- Monitor the status production interface and background jobs daily;
- Participate on projects when nominated;
- Provide leadership, mentorship, coaching to supporting staff.



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Leading Competencies:

- Proficient with MS Project or similar software and MS Office applications;
- Demonstrated experience in leading cross functional project teams;
- Strong written and verbal communication skills including presentation;
- Strong persuasion and negotiation skills, including conflict resolutions skills;

Core Competencies:

- Ability to adjust ad set priorities to meet deadlines;
- Ability to effectively manage staff;
- Ability to work effectively in a professional manner with technology staff, business stakeholders and users, management and others outside the organization;
- Ability to work independently;
- Self-motivated with ability to drive projects.

"All suitably qualified candidates are encouraged to apply and will be considered. The City of Johannesburg applies the principles of employment equity as per National legislation and policy guidelines and will consider designated groups in line with these requirements. Preference will be given to previously disadvantaged groups, including those with disabilities. Appointments will be made in accordance with the approved Employment Equity Plan to promote its equitable representation in terms of race, gender and disability."

Please take note that only online applications will be considered. Please apply by using the link below:

<https://share-eu1.hsforms.com/1JajiSqCtSVyoeFulqofcPwew554>

APPLY ONLINE VIA THIS LINK: www.joburg.org.za

ENQUIRIES ONLY:

Contact Person: Mark Sanderson

Tel No: 011 407 6698

CLOSING DATE: MONDAY, 22 SEPTEMBER 2025

Applicants are respectfully informed that, if no notification of appointment/response is received within six (6) weeks of the closing date, they must accept that their application was unsuccessful. By submitting your application for a position at the City of Johannesburg, you are consenting that the personal information submitted as part of your application may be used for the purposes of the Recruitment and Selection and related process. In terms of the Talent Acquisition Policy of the City of Johannesburg, you hereby consent to the following risk checks should your application be shortlisted:

- Credit Record,
- CV validation,
- Employment record verification,
- Criminal check, and
- Identity validation.