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DATA CENTRE SPECIALIST

DEPARTMENT: Group Information Communication Technology & Information Management (GICT&IM)
BRANCH: Data Protection and Data Centre Facilities
DESIGNATION: Data Centre Specialist
REMUNERATION: R35 045.67 pm (basic salary, excluding benefits)
LOCATION: 27 Stiemens Street, JD House, Braamfontein

Minimum Requirements:

- Grade 12 plus National Diploma NQF 6 in IT (Computer Science, Computer Engineering, etc.) related field or equivalent;
- 3 - 5 years' experience managing mission-critical data centres at local government level, or at Data Centre facility providers (co-location facilities);
- Data Centre best practices related to people, processes, tools, data, and technology;
- Infrastructure and storage best practices and technologies;
- Understands cyber-security best practices and technologies;
- Strong understanding of Data Centre and Server Management concepts;
- Data Centre and server management Standard Operating Process Design and Architecture;
- Data Centre and server management support Process Metrics;
- Quantitative and service level management;
- Ability to deliver results per plan and manage variance.
- Municipal domain knowledge;
- Knowledge of Data Centre technologies and best practices;
- Knowledge of cloud technologies and IAAS best practices.

Primary Function:

Responsible for the activities in the areas of operations and delivery of production, data control, operations, and operations support for the Data Centre Environments of the City. Develop and implement Data Centre and Server management-related standards, procedures, and processes for GICT&IM. Plan and manage the support of new technologies, data centre performance and reliability. Responsible for the overall enterprise-wide effectiveness and efficiency of Data Centre technology and related systems and server management-related solutions in ensuring high levels of customer satisfaction are maintained. Lead the refresh, and migration to new technologies, evaluate processing performance relating to machine utilization and reliability, and forecast capacity, physical and resource needs of the Data Centre and server management requirements to meet established objectives. Operate, support and coordinate Data Centre and server management-related operations, business continuance and restoration plan that isolate problems and implement pre-planned alternative routes or systems to restore service.



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Key Performance Areas:

- Manage troubleshooting and maintenance support services to the data Centre within the City of Johannesburg and Collaboration environment;
- Manage service levels within the City of Johannesburg Data Centre environment;
- Manage compliance within the City of Johannesburg Data Centre environment;
- Manage IT services within the City of Johannesburg Data Centre environment;
- Data Centre Operations Management;
- Migration towards and maintain the service-oriented IT IAAS delivery model.

Leading Competencies:

- Computer literacy (MS Office Packages, including Word, Excel, PowerPoint);
- Excellent written and oral communication skills in English and must be able to communicate and coordinate effectively with other stakeholders;
- Attention to detail and high levels of accuracy and excellent planning, organising, coordinating and time management skills.

Core Competencies:

- Collaborative/Teamwork, Values and Integrity, Attention to detail, and quality-focused;
- Customer and Service Delivery Management (Batho Pele) Ethics, Professionalism;
- Impact and Influence according to City's protocols, legislation, and standards.

"All suitably qualified candidates are encouraged to apply and will be considered. The City of Johannesburg applies the principles of employment equity as per National legislation and policy guidelines and will consider designated groups in line with these requirements. Preference will be given to previously disadvantaged groups including those with disabilities. Appointments will be made in accordance with the approved Employment Equity Plan to promote its equitable representation in terms of race, gender and disability."

Please take note that only online applications will be considered. Please apply by using the following link below:

https://share-eu1.hsforms.com/1rxRVvQKCT9y_lr67e-30swew554

APPLY ONLINE VIA THIS LINK: www.joburg.org.za



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ENQUIRIES ONLY:

Contact Person: Mark Sandersson

Tel No: 011 407 6698

CLOSING DATE: TUESDAY, 11 NOVEMBER 2025

Applicants are respectfully informed that, if no notification of appointment/response is received within six (6) weeks of the closing date, they must accept that their application was unsuccessful. By submitting your application for a position at the City of Johannesburg, you are consenting that the personal information submitted as part of your application may be used for the purposes of the Recruitment and Selection and related process. In terms of the Talent Acquisition Policy of the City of Johannesburg, you hereby consent to the following risk checks should your application be shortlisted:

- Credit Record,
- CV validation,
- Employment record verification,
- Criminal check, and
- Identity validation.