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## PIER OFFICER (PUBLIC INFORMATION, EDUCATION AND RELATIONS)

<b>DEPARTMENT:</b>	Public Safety: Emergency Management Services (EMS)
<b>BRANCH:</b>	<b>Pro-Active Services</b>
<b>DESIGNATION:</b>	<b>PIER Officer (Public Information, Education and Relations)</b>
<b>REMUNERATION:</b>	R44 693,36 pm (basic salary, excluding benefits)
<b>LOCATION:</b>	Various Stations

### Minimum Requirements:

- Matric/Grade 12 or Higher plus a National Diploma in Fire Technology at NQF Level 6;
- 6 years of operational experience in the relevant field, of which 2 years at the Community Educator level.
- NFPA 1001 Firefighter 1 & 2;
- NFPA 472 Hazmat Awareness and Operational;
- First Aid Level III
- NFPA 10-35 Fire and Life Safety Educator level 1 & 2;
- Must have a valid Code B license;
- No criminal record.

### Primary Function:

Take responsibility for managing, coordinating, organising and overseeing the delivery of a public information service intended to educate and inform the public regarding fire and life safety education and the functions of EMS, based on the ward-based risk assessment and profiling of the community of the region, using media and relevant communication networks to decrease fatalities and mortalities.

### Key Performance Areas:

- Attend to the distribution of Information within the Public Safety Department and accessibility thereof to the public;
- Promote emergency medical management through public information campaigns, education and training, and liaison with communities;
- Control all administration and scheduling for B.E.S.A.F.E training sessions;
- Participate in large incidents;
- Create awareness of the extent of services provided by EMS.

### Leading Competencies:

- Ability to relate and work with people;
- Ability to work in teams and individually;
- Intermediate computer literacy in Word, Excel, and PowerPoint;
- Report writing and presentation skills.



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### **Core Competencies:**

- Understanding of approaches, processes, and techniques associated with participatory and collaborative forms of planning;
- Ability to think creatively and synoptically;
- Decision-making skills;
- Basic science of fire behavior, injury control and a working knowledge of;
- Fundamental fire prevention, first aid, CPR, injury prevention and survival techniques;
- Aligning training with NFPA 1035;
- Collaborative/Teamwork, Values and Integrity, Attention to detail, and quality-focused;
- Customer and Service Delivery Management (Batho Pele) Ethics, Professionalism;
- Impact and Influence according to City's protocols, legislation, and standards

***“All suitably qualified candidates are encouraged to apply and will be considered. The City of Johannesburg applies the principles of employment equity as per National legislation and policy guidelines and will consider designated groups in line with these requirements. Preference will be given to previously disadvantaged groups, including those with disabilities. Appointments will be made in accordance with the approved Employment Equity Plan to promote its equitable representation in terms of race, gender and disability.”***

**Please take note that only online applications will be considered. Please apply by using the link below:**

<https://share-eu1.hsforms.com/1oF7FZQFfQSOWu1y2eYLYqgew554>

**APPLY ONLINE VIA THIS LINK: [www.joburg.org.za](http://www.joburg.org.za)**

### **ENQUIRIES ONLY:**

**Contact Person:** Thula Sithole  
**Tel No:** 011 082 7928

**CLOSING DATE: FRIDAY, 10 OCTOBER 2025**

Applicants are respectfully informed that, if no notification of appointment/response is received within six (6) weeks of the closing date, they must accept that their application was unsuccessful. By submitting your application for a position at the City of Johannesburg, you are consenting that the personal information submitted as part of your application may be used for the purposes of the Recruitment and Selection and related process. In terms of the Talent Acquisition Policy of the City of Johannesburg, you hereby consent to the following risk checks should your application be shortlisted:

- Credit Record,
- CV validation,
- Employment record verification,
- Criminal check, and
- Identity validation.